



October 14, 2013

Austin, TX
5929 Balcones Drive, Suite 200
Austin, TX 78731-4280
Phone: 512.343.2544
Fax: 512.343.0119

VIA ECFS

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, D.C. 20554

RE: **WC Docket Nos. 10-90 and 11-42**
Annual Report Pursuant to 47 C.F.R. §§ 54.313 and 54.422

Dear Ms. Dortch:

XIT Telecommunication & Technology, Ltd., Study Area Code 449002, by its authorized representative, files its FCC Form 481 - Carrier Annual Reporting Data Collection Form in compliance with 47 C.F.R. §§ 54.313 and 54.422.

The FCC Form 481 has been completed, certified, and submitted to the Universal Service Administrative Company.

A copy of the FCC Form 481 has also been submitted to the state regulatory commission pursuant to §§ 54.313(i) and 54.422(c).

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Lynette Hampton". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Lynette Hampton
Authorized Representative for
XIT Telecommunications & Technology, Ltd.

Attachment

cc: Mr. Darrell Dennis, XIT Telecommunication & Technology, Ltd.

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	449002
<015> Study Area Name	XIT TELECOMMUNICATION AND TECHNOLOGY, INC.
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Catherine Taylor
<035> Contact Telephone Number: Number of the person identified in data line <030>	806-384-3311
<039> Contact Email Address: Email of the person identified in data line <030>	ctaylor@xitcomm.net

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
(check box when complete)				
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report				
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	<input type="text" value="0.0"/>			
<420> Mobile				
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<440> Fixed				
<450> Mobile				
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <input type="text" value="449002tx510"/>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <input type="text" value="449002tx610"/>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1010> <input type="text" value=""/>	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449002
<015>	Study Area Name	XIT TELECOMMUNICATION AND TECHNOLOGY, INC.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Catherine Taylor
<035>	Contact Telephone Number - Number of person identified in data line <030>	806-384-3311
<039>	Contact Email Address - Email Address of person identified in data line <030>	ctaylor@xitcomm.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets
 <114> Report how much universal service (USF) support was received
 <115> How (USF) was used to improve service quality
 <116> How (USF) was used to improve service coverage
 <117> How (USF) was used to improve service capacity
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	ctaylor@xitcomm.net

[illegible]

<010>	Study Area Code	449002
<015>	Study Area Name	XIT TELECOMMUNICATION AND TECHNOLOGY, INC.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Catherine Taylor
<035>	Contact Telephone Number - Number of person identified in data line <030>	806-384-3311
<039>	Contact Email Address - Email Address of person identified in data line <030>	ctaylor@xitcomm.net

<701>	Residential Local Service Charge Effective Date	1/1/2013
<702>	Single State-wide Residential Local Service Charge	

[illegible]

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<015>	Study Area Name	XIT TELECOMMUNICATION AND TECHNOLOGY, INC.
<020>	Program Year	2014
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<035>	Contact Telephone Number - Number of person identified in data line <030>	806-384-3311
<039>	Contact Email Address - Email Address of person identified in data line <030>	ctaylor@xitcomm.net

-- See attached	
worksheet --	

**(800) Operating Companies
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<015>	Study Area Name	XIT TELECOMMUNICATION AND TECHNOLOGY, INC.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Catherine Taylor
<035>	Contact Telephone Number - Number of person identified in data line <030>	806-384-3311
<039>	Contact Email Address - Email Address of person identified in data line <030>	ctaylor@xitcomm.net
<810>	Reporting Carrier	XIT Telecommunications and Technology
<811>	Holding Company	
<812>	Operating Company	

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Catherine Taylor
<035>	Contact Telephone Number - Number of person identified in data line <030>	806-384-3311
<039>	Contact Email Address - Email Address of person identified in data line <030>	ctaylor@xitcomm.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<015>	Study Area Name	XIT TELECOMMUNICATION AND TECHNOLOGY, INC.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Catherine Taylor
<035>	Contact Telephone Number - Number of person identified in data line <030>	806-384-3311
<039>	Contact Email Address - Email Address of person identified in data line <030>	ctaylor@xitcomm.net

<1120> Please check this box to confirm no terrestrial backhaul
options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers
broadband service of at least 1 Mbps downstream and 256 kbps
upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

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<015>	Study Area Name	XIT TELECOMMUNICATION AND TECHNOLOGY, INC.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Catherine Taylor
<035>	Contact Telephone Number - Number of person identified in data line <030>	806-384-3311
<039>	Contact Email Address - Email Address of person identified in data line <030>	ctaylor@xitcomm.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 449002tx1210

Name of attached document (.pdf)

<1220> Link to Public Website HTTP

“Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	449002
<015>	Study Area Name	XIT TELECOMMUNICATION AND TECHNOLOGY, INC.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Catherine Taylor
<035>	Contact Telephone Number - Number of person identified in data line <030>	806-384-3311
<039>	Contact Email Address - Email Address of person identified in data line <030>	ctaylor@xitcomm.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

☐
☐
Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012> 2013 Frozen Support Certification
- <2013> 2014 Frozen Support Certification
- <2014> 2015 Frozen Support Certification
- <2015> 2016 and future Frozen Support Certification

☐
☐
☐
☐
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016> Certification Support Used to Build Broadband

☐
Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
- <2021> Interim Progress Community Anchor Institutions

☐
☐
☐
☐

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	449002
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<035>	Contact Telephone Number - Number of person identified in data line <030>	806-384-3311
<039>	Contact Email Address - Email Address of person identified in data line <030>	ctaylor@xitcomm.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	449002
<015>	Study Area Name	XIT TELECOMMUNICATION AND TECHNOLOGY, INC.
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<030>	Contact Name - Person USAC should contact regarding this data	Catherine Taylor
<035>	Contact Telephone Number - Number of person identified in data line <030>	806-384-3311
<039>	Contact Email Address - Email Address of person identified in data line <030>	ctaylor@xitcomm.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Lynette Hampton</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Lynette Hampton
Name of Reporting Carrier:	XIT TELECOMMUNICATION AND TECHNOLOGY, INC.
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 10/07/2013
Printed name of Authorized Officer:	Darrell Dennis
Title or position of Authorized Officer:	General Manager
Telephone number of Authorized Officer:	806-384-3311
Study Area Code of Reporting Carrier:	449002 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	XIT TELECOMMUNICATION AND TECHNOLOGY, INC.
Name of Authorized Agent or Employee of Agent:	Lynette Hampton
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 10/07/2013
Printed name of Authorized Agent or Employee of Agent:	Lynette Hampton
Title or position of Authorized Agent or Employee of Agent:	Authorized Representative
Telephone number of Authorized Agent or Employee of Agent:	512-343-2544
Study Area Code of Reporting Carrier:	449002 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

LINE 510 - SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES COMPLIANCE

XIT Telecommunications & Technology, Ltd. (the Company) complies with applicable service quality standards and consumer protection rules as required by the state regulatory commission and the Federal Communications Commission.

The rates, terms, and conditions under which the Company operates are outlined in its Local Exchange Tariff, which is approved by the state commission. The Company's tariff contains provisions regarding its customer service and protection practices, including resolving disputes with the Company, applying for service, the classification of business and residential rates, deposits, billing and payment for service, refusal, disconnection and cancellation of service. The tariff is available for customer review in the Business Office, as requested. Rates and terms of service are disclosed to customers upon application for service both verbally and in writing as part of a packet of information for new customers. Rates, applications and certain terms of service are also available on the Company's website.

Service quality standards are established by the state commission and the Company consistently meets or exceeds the standards and provides reports to the state commission, in accordance with the state commission's rules.

The protection of customers' privacy and information is of utmost importance and the Company has a policy and established operating procedures that comply with the FCC's Customer Proprietary Network Information (CPNI) rules (47 C.F.R. §§64.2001-64.2011). Certification of the Company's compliance with CPNI rules and a description of the Company's operating procedures that ensure compliance are filed at the FCC annually.

LINE 610 - ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

XIT Telecommunications & Technology, Ltd. (the Company) is able to function in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source. Standby power generators are supplied at the central office, remote switch sites, and repeater sites to ensure functionality without an external power source until power is restored. The network is capable of managing traffic spikes resulting from emergency situations.

The Company is able to reroute traffic around damaged facilities. Although the Company's ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances, there is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.

LINE 1210 – TERMS & CONDITIONS OF VOICE TELEPHONY LIFELINE PLANS

XIT Telecommunications and Technology (the Company) offers Lifeline subscribers federal and state Lifeline discounts to a stand-alone residential local exchange service line rate. The local exchange service rate includes an unlimited number of local calling minutes. Additional charges for toll calls associated with the residential local exchange service are billed at the rates of the long distance carrier chosen by the subscriber. Lifeline customers may subscribe to other packages and custom calling features at the standard rates offered to all customers. The Lifeline discounts will apply to the portion of the package that is for basic local exchange service. The attached pages from the Company's Telephone Services Tariff include the terms and conditions for Lifeline and the rates for local exchange service.

LOCAL EXCHANGE SERVICE

III. APPLICATION OF RATES

A. General

1. The rates and charges listed in this Section apply to Local Exchange Service provided by the Company in its certificated service area as specified by the Company's Certificate of Operating Authority application approved and on file with the Public Utility Commission of Texas.
2. The local exchange service rates and charges specified in this Section are for Basic Local Exchange Service and facilities only. Rates and charges for ancillary services and facilities not specified in this Section are presented in other sections of this tariff.
3. Unless otherwise specified, the rates and charges quoted in this Section are for a minimum contract period of one month. These rates and charges are payable in advance and provide unlimited flat rate calling within the exchange area.
4. Local access trunks may be required for local access connections terminating in, or for use with some types of customer-provided equipment.

B. Lifeline Program

The Lifeline Program is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers.

1. General
 - a. A qualifying low-income customer subscribing to the Lifeline Program shall receive federal and state reductions to their monthly tariffed residential local exchange access line rate. When a Lifeline customer subscribes to a package of services, those same reductions will apply to that portion of the package rate that is for basic network service. In a two-line package, only one line will receive the Lifeline reductions.
 - b. Nothing in this section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
 - c. Lifeline Program reductions do not apply to surcharges, taxes, long distance service, 976 and other information related telecommunications services, and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.

(T)
|
(T)

LOCAL EXCHANGE SERVICE

III. APPLICATION OF RATES (Continued)

B. Lifeline Program (Continued)

1. General (Continued)

- d. The Lifeline Program rate reductions do not apply to service connection charges; however, customers eligible for the Link-Up America Program will receive a 50% reduction not to exceed \$30.00 on applicable service connection charges as provided in Section 2 of this tariff.
- e. A customer eligible for the Lifeline Program is automatically eligible for the Link-Up America Program. However, a customer may qualify and receive assistance under the Link-Up America Program independently of the Lifeline Program.
- f. The Company may not disconnect the local service of a Lifeline Program customer for the non-payment of toll charges. However, the Company reserves the right to implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills. The Company will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of toll charges. Upon the customer's payment of all outstanding toll charges, the Company shall remove mandatory toll blocking at the customer's request. Upon subscribing to the Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service (in exchanges where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking upon initial subscription to the Lifeline Program.
- g. The Lifeline Program rate reductions will not be available on a retroactive basis unless approved by the Public Utility Commission of Texas or the Low-Income Discount Administrator (LIDA). (T)

2. Designated Lifeline Program Services

The Company shall offer the following services or functionalities as designated, Lifeline Program services:

- a. Single party service
- b. Local usage
- c. Voice-grade access to the public network
- d. Dual tone multi-frequency (DTMF) signaling or its functional equivalent
- e. Access to emergency services
- f. Access to operator services
- g. Access to interexchange services
- h. Access to directory assistance services
- i. Toll blocking service

LOCAL EXCHANGE SERVICE

III. APPLICATION OF RATES (Continued)

B. Lifeline Program (Continued)

3. Eligibility Requirement

a. Qualifying Low-income (Eligible) Customer Criteria

An eligible customer shall be defined as an individual whose annual household income is not more than 150% of the applicable income level established by the federal poverty guidelines or in whose household resides a person who receives or has a child who receives assistance from:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal Public Housing Assistance (FPHA)
- 5) Low-Income Heat and Energy Assistance Program (LIHEAP)
- 6) State Child Health Plan (CHIP)

The Lifeline Program rate reductions will be provided to each eligible customer. The Low-Income Discount Administrator (LIDA) will provide a list of eligible customers to the Company each month.

b. Obligations of the Customer

- 1) Customers whose annual household income is at or below 150% of the federal poverty guidelines or who participate in FPHA or LIHEAP programs may self-enroll for Lifeline Program benefits by completing an application form and returning it to LIDA. LIDA will send a blank application upon customer request. LIDA can be reached at 1-866-4LITEUP.
- 2) Current customers receiving benefits under Medicaid, Food Stamps, SSI, or CHIP programs will be subject to the Lifeline Program automatic enrollment procedures as provided by the LIDA unless they provide a written request to the LIDA to be excluded from the Lifeline Program.

(T)
|
(T)

LOCAL EXCHANGE SERVICE

III. APPLICATION OF RATES (Continued)

B. Lifeline Program (Continued)

3. Eligibility Requirement (Continued)

b. Obligations of the Customer

- 2) A customer who is eligible for the Lifeline Program but does not have telephone service at the time the LIDA provides its eligibility list to the Company, shall be responsible for initiating a request for the Lifeline Program from the Company. (T)

c. Obligation of the Company

- 1) LIDA will provide a list of eligible customers to the Company on a monthly basis. Upon receipt of the list, the Company shall begin reduced billing for those customers within 30 days. (T)
(T)

d. Discontinuance of Service

- 1) Discontinuance of Lifeline Discounts for customers automatically enrolled. The eligibility period for automatically enrolled customers is the length of their enrollment in TDHS benefits plus a period of 60 days for renewal. Automatically enrolled customers will have an opportunity to renew their TDHS benefits or self-enrollment with LIDA upon the expiration of their automatic enrollment.
- 2) Discontinuance of Lifeline Discounts for customers who have self-enrolled. Individuals not receiving benefits through TDHS programs, but who have met Lifeline income qualifications, are eligible to receive the Lifeline Discount for seven months, which includes a period of 60 days during which the customer may renew their eligibility with LIDA for an additional seven months.

LOCAL EXCHANGE SERVICE

III. APPLICATION OF RATES (Continued)

B. Lifeline Program (Continued)

4. Deposit and Credit Requirements

- a. The Company shall be prohibited from charging a service deposit in order to initiate the Lifeline Program if the eligible customer voluntarily elects to receive toll blocking.

- b. The Company may charge a service deposit if the eligible customer denies subscription to toll blocking upon subscribing to the Lifeline Program.

(T)
|
(T)

- c. In instances where the Company may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Company are also applicable to eligible customers for the Lifeline Program.

(D)
(D)

5. Service Connection Charges

- a. Service connection charges do not apply to eligible customers with existing, qualifying service converting to the Lifeline Program.

Service connection charges do apply when:

- 1) Existing eligible customers request additional non-qualifying services at the time Lifeline Program reduced billing is initiated.
- 2) New customers (those without existing local exchange access service) eligible for the Lifeline Program establish qualifying service.
- 3) Customers make subsequent moves or changes after initial connection to the Lifeline Program.

- b. In instances where service connection charges apply, customers qualifying for the Lifeline Program automatically qualify for the Link-Up America Program and may be eligible to receive a reduction in the applicable service connection charges as provided in Section 2 of this tariff.

LOCAL EXCHANGE SERVICE

III. APPLICATION OF RATES (Continued)

B. Lifeline Program (Continued)

6. Lifeline Program Rate Reduction

- a. The Company shall provide reduced billing to all Lifeline Program eligible customers within its service area in accordance with the Commission's Substantive Rules.

In instances where the customer inquires about participation in the Lifeline Program, the Company shall provide contact information for LIDA.

b. Amounts

The Company shall apply Lifeline Program rate reductions, per eligible customer, as described below.

		<u>Monthly Rate Reduction</u>	
		<u>Valor/ Windstream</u>	<u>SWBT/ AT&T</u>
1)	Waiver of Federal Subscriber Line Charge*	\$6.50	\$5.26
2)	Maximum Federal Reduction to Residential Local Exchange Access Line Rate	\$3.50	\$3.50
3)	Maximum State Reduction to Residential local Exchange Access Line Rate	\$3.50	\$3.50
4)	Additional State Reduction to Residential Local Exchange Access Line Rate**	\$1.65	\$1.92

(I)

*Waived charge will equal the current End User Common Line charge on Windstream Telephone System's, Tariff F.C.C. No. 6, or the End User Common line charge in Southwestern Bell Telephone Company's Tariff F.C.C. No. 73, Section 4, End User Access Service, as applicable. If either should file changes to the End User Common Line charges in the future, this reduction shall then equal the applicable tariff's effective End User Common Line.

**TUSF Settlement Docket No. 34723

LOCAL EXCHANGE SERVICE

IV. LOCAL EXCHANGE SERVICE RATES AND CHARGES

A. Residence Monthly Local Exchange Rates¹

	<u>Dalhart</u>	<u>Stratford</u>	<u>Hartley</u>	<u>Channing</u>	<u>Boys Ranch</u>	
<u>Budget PAK</u>	\$18.50	\$21.35	\$20.65	\$20.65	\$20.65	(C)
Single-Line Service with Touch Tone, & Extended Area Calling						
<u>Standard PAK</u>	\$25.65	\$28.50	\$27.80	\$27.80	\$27.80	(C)
Single-Line Service with Touch Tone, Call Waiting/Cancel Call Waiting, Auto Redial, Call Return, Call Forwarding, Speed Dial 8, 3-Way Calling, Call Block, Caller ID with Basic Box, Inside Wire Maintenance						
<u>Xceptional PAK</u>	\$31.65	\$34.50	\$33.80	\$33.80	\$33.80	(C)
Single-Line Service with Touch Tone, Call Waiting/Cancel Call Waiting, Auto Redial, Call Return, Call Forwarding, Speed Dial 30, 3-Way Calling, Call Block, Caller ID with Enhanced Box, Priority Call, Selective Call Forwarding, Selective Call Acceptance, Call Waiting Caller ID, Enhanced Voice Mail, Inside Wire Maintenance						
<u>Teen PAK</u>	\$24.50	\$27.35	\$26.65	\$26.65	\$26.65	(C)
Single-Line Service with Touch Tone, Call Waiting/Cancel Call Waiting, 3-Way Calling, Call Block, Toll Restriction (optional)						
Additional Line/ Internet - Credit ²	(\$ 3.95)	(\$4.95)	--	--	--	
Additional Line - Credit ²	--	--	(\$5.50)	(\$5.50)	(\$5.50)	

¹Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

²Credit will apply to the Access Line Pack selected.

LOCAL EXCHANGE SERVICE

IV. LOCAL EXCHANGE SERVICE RATES AND CHARGES (continued)

A. Residence Monthly Local Exchange Rates¹ (continued)

	<u>Dalhart</u>	<u>Stratford</u>	<u>Hartley</u>	<u>Channing</u>	<u>Boys Ranch</u>	
<u>Xtra Value PAK</u> ²	\$37.60	\$40.45	\$39.75	\$39.75	\$39.75	(C)
Single-Line Service with Touch Tone, 3-Way Calling, Auto Redial, Call Block, Call Forwarding, Call Return, Call Waiting Caller ID, Call Waiting/Cancel Call Waiting, Caller ID w/Enhanced Box, Priority Call, Selective Call Acceptance, Selective Call Forwarding, Speed Dial 30, Enhanced Voice Mail, Inside Wire Maintenance, XIT 6 cent Nationwide Long Distance						
	<u>Dalhart</u>	<u>Stratford</u>	<u>Hartley</u>	<u>Channing</u>	<u>Boys Ranch</u>	
<u>Xtra Value PAK DSL 1.5MB</u> ^{2,3}	\$59.25	\$62.10	\$61.40	\$61.40	\$61.40	(C)(M)
Single-Line Service with Touch Tone, 3-Way Calling, Auto Redial, Call Block, Call Forwarding, Call Return, Call Waiting Caller ID, Call Waiting/Cancel Call Waiting, Caller ID w/Enhanced Box, Priority Call, Selective Call Acceptance, Selective Call Forwarding, Speed Dial 30, Enhanced Voice Mail, Inside Wire Maintenance, XIT 6 cent Nationwide Long Distance, VDSL 1.5 Mb, DMX Music						

¹Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

²Nationwide Long Distance Service is provided by XIT Communications.

³DSL Service is provided by XITNET.

(D)

LOCAL EXCHANGE SERVICE

IV. LOCAL EXCHANGE SERVICE RATES AND CHARGES (continued)

A. Residence Monthly Local Exchange Rates¹ (continued)

	<u>Dalhart</u>	<u>Stratford</u>	<u>Hartley</u>	<u>Channing</u>	<u>Boys Ranch</u>	
<u>Xtra Value PAK DSL 1.5Mb TV^{2,3,4}</u>	\$101.68	\$104.68	\$103.88	\$103.88	\$103.88	(C)
Single-Line Service with Touch Tone, 3-Way Calling, Auto Redial, Call Block, Call Forwarding, Call Return, Call Waiting Caller ID, Call Waiting/Cancel Call Waiting, Caller ID w/Enhanced Box, Priority Call, Selective Call Acceptance, Selective Call Forwarding, Speed Dial 30, Enhanced Voice Mail, Inside Wire Maintenance, XIT 6 cent Nationwide Long Distance, VDSL 1.5 Mb, XITv, DMX Music						

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(D)

¹Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

²Nationwide Long Distance Service is provided by XIT Communications.

³DSL Service is provided by XITNET.

⁴XITv Service is provided by XITv.

(D)

LOCAL EXCHANGE SERVICE

IV. LOCAL EXCHANGE SERVICE RATES AND CHARGES (continued)

A. Residence Monthly Local Exchange Rates¹ (continued)

	<u>Dalhart</u>	<u>Stratford</u>	<u>Hartley</u>	<u>Channing</u>	<u>Boys Ranch</u>	(N)
<u>Xtra Value PAK DSL 3 Mb</u> ^{2,3}	\$69.25	\$72.10	\$71.40	\$71.40	\$71.40	
Single-Line Service with Touch Tone, 3-Way Calling, Auto Redial, Call Block, Call Forwarding, Call Return, Call Waiting Caller ID, Call Waiting/Cancel Call Waiting, Caller ID w/Enhanced Box, Priority Call, Selective Call Acceptance, Selective Call Forwarding, Speed Dial 30, Enhanced Voice Mail, Inside Wire Maintenance, XIT 6 cent Nationwide Long Distance, VDSL 3 Mb, DMX Music						(N)

¹Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

²Nationwide Long Distance Service is provided by XIT Communications.

³DSL Service is provided by XITNET.

(D)
(D)

LOCAL EXCHANGE SERVICE

IV. LOCAL EXCHANGE SERVICE RATES AND CHARGES (continued)

A. Residence Monthly Local Exchange Rates¹ (continued)

	<u>Dalhart</u>	<u>Stratford</u>	<u>Hartley</u>	<u>Channing</u>	<u>Boys Ranch</u>	(M)
<u>Xtra Value PAK DSL 3 Mb TV^{2,3,4}</u>	\$111.68	\$114.68	\$113.88	\$113.88	\$113.88	(C)
Single-Line Service with Touch Tone, 3-Way Calling, Auto Redial, Call Block, Call Forwarding, Call Return, Call Waiting Caller ID, Call Waiting/Cancel Call Waiting, Caller ID w/Enhanced Box, Priority Call, Selective Call Acceptance, Selective Call Forwarding, Speed Dial 30, Enhanced Voice Mail, Inside Wire Maintenance, XIT 6 cent Nationwide Long Distance, VDSL 3 Mb, DMX Music, XITv						(M)
			<u>Hartley</u>	<u>Channing</u>	<u>Boys Ranch</u>	
Extra Value Pak with 2 lines (Opt. A)			\$42.25	\$42.25	\$42.25	(C)
- with Dial-Up Internet (Opt. A & B)			\$48.25	\$48.25	\$48.25	
- with DSL (Opt. A & C)			\$63.25	\$63.25	\$63.25	
- with XITv (Opt. A, B & D)			\$94.68	\$94.68	\$94.68	
- with DSL & XITv (Opt. A, C & D)			\$105.78	\$105.78	\$105.78	(C)

¹Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

²Nationwide Long Distance Service is provided by XIT Communications.

³DSL Service is provided by XITNET.

⁴XITv Service is provided by XITv.

LOCAL EXCHANGE SERVICE

IV. LOCAL EXCHANGE SERVICE RATES AND CHARGES (continued)

B. Residence Monthly Local Exchange Rates^{1,2} – Hereford, Vega

	<u>Monthly Rate</u>	
	<u>Hereford</u>	<u>Vega</u>
<u>Lifeline Choice*</u>	\$51.95	\$51.95
XIT UNLIMITED Local Phone with Touch ToneExpanded Local Calling		
Discounted Long Distance (\$.06 cents per minute)		
Discounted Long Distance to Mexico (\$.07 cents per minute)		
LifeLine TV (21 Channels)		
1.5 MB Lite Internet Service (upload speed up to 512kbps)		
<u>Lifeline Plus Choice*</u>	\$74.95\$	\$74.95
XIT UNLIMITED Local Phone with Touch Tone		
Expanded Local Calling		
Discounted Long Distance (\$.06 cents per minute)		
Discounted Long Distance to Mexico (\$.07 cents per minute)		
LifeLine PLUS Basic TV (70 Channels)		
1.5 MB Lite Internet Service (upload speed up to 512kbps)		
3 TV Set Top Boxes (Standard Definition)iGuide (electronic TV Guide)		
WIRELESS CHOICE option available with this bundle		
<u>Basic Choice</u>	\$93.95	\$93.95
XIT UNLIMITED Local Phone with Touch Tone		
Expanded Local Calling		
Caller ID		
Call Waiting/Cancel Call Waiting		
Voice Mail		
500 Long Distance Minutes (\$.06/minute over 500 minutes)		
Discounted Long Distance to Mexico (\$.07 cents per minute)		
LifeLine PLUS Basic PLUS Expanded Basic TV (96 channels)		
1.5 MB Lite Internet Service (upload speed up to 512kbps)		
Music Choice (48 channels)		
3 TV Set Top Boxes (Standard Definition)		
iGuide (Electronic TV Guide)		
WIRELESS CHOICE option available with this bundle		

¹Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

² Long Distance Service is provided by XIT Communications.

*CHOICE Bundles are available for residential services only.

LOCAL EXCHANGE SERVICE

IV. LOCAL EXCHANGE SERVICE RATES AND CHARGES (continued)

(T)

B. Residence Monthly Local Exchange Rates^{1,2} – Hereford, Vega (continued)

(T)

Monthly Rate

(N)

Expanded Choice*

<u>Hereford</u>	<u>Vega</u>
\$110.95	\$110.95

XIT UNLIMITED Local Phone with Touch Tone

Expanded Local Calling

Caller ID

Call Waiting/Cancel Call Waiting

Call Waiting Caller ID (must have CW/Caller ID phone or box)

FEATURE PAK PLUS: *3-Way Calling, Anonymous Call Rejection, Auto Redial, Call Block, Call Forwarding, Call Return, Per-Call Blocking, Per-Line Blocking, Priority Call, Selective Call Acceptance, Selective Call Forwarding, Speed Dial 8, Distinctive Call Ringing* **# ?**

Voice Mail

Inside Wire Maintenance

500 Long Distance Minutes (\$.06/minute over 500 minutes)

Discounted Long Distance to Mexico (\$.07 cents per minute)

LifeLine PLUS Basic PLUS Expanded Basic TV (96 channels)

3 MB Standard Internet Service (upload speed up to 1MB)

Music Choice (48 channels)

3 TV Set Top Boxes (Standard Definition)

iGuide (Electronic TV Guide)

WIRELESS CHOICE option available with this bundle

¹Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

² Long Distance Service is provided by XIT Communications.

*CHOICE Bundles are available for residential services only.

(N)

LOCAL EXCHANGE SERVICE

IV. LOCAL EXCHANGE SERVICE RATES AND CHARGES (continued)

B. Residence Monthly Local Exchange Rates^{1,2} – Hereford, Vega (continued)

	<u>Monthly Rate</u>	
	<u>Hereford</u>	<u>Vega</u>
<u>Premium Choice*</u>	\$139.95	\$139.95
XIT UNLIMITED Local Phone with Touch Tone		
Expanded Local Calling		
Caller ID		
Call Waiting/Cancel Call Waiting		
Call Waiting Caller ID (must have CW/Caller ID phone or box)		
FEATURE PAK PLUS: <i>3-Way Calling, Anonymous Call Rejection, Auto Redial, Call Block, Call Forwarding, Call Return, Per-Call Blocking, Per-Line Blocking, Priority Call, Selective Call Acceptance, Selective Call Forwarding, Speed Dial 8, Distinctive Call Ringing</i> # ?		
Voice Mail		
Inside Wire Maintenance		
500 Long Distance Minutes (\$.06/minute over 500 minutes)		
Discounted Long Distance to Mexico (\$.07 cents per minute)		
LifeLine PLUS Basic PLUS Expanded Basic TV (96 channels)		
6 MB Plus Internet Service (upload speed up to 2MB)		
Music Choice (48 channels)		
2 TV Set Top Boxes (Standard Definition)		
1 HD TV Set Top Box		
iGuide (Electronic TV Guide)		
WIRELESS CHOICE option available with this bundle		

¹Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

² Long Distance Service is provided by XIT Communications.

*CHOICE Bundles are available for residential services only.

LOCAL EXCHANGE SERVICE

IV. LOCAL EXCHANGE SERVICE RATES AND CHARGES (continued)

B. Residence Monthly Local Exchange Rates^{1,2} – Hereford, Vega (continued)

	<u>Monthly Rate</u>	
	<u>Hereford</u>	<u>Vega</u>
JUST PHONE		
XIT UNLIMITED Local Phone with Touch Tone	\$18.95	\$14.95
Second Residential Line Available	\$10.00	\$10.00
JUST PHONE + Long Distance		
XIT UNLIMITED Local Phone with Touch Tone	\$28.95	\$24.95
Expanded Local Calling		
Free Long Distance Minutes Included (250 minutes – overage \$0.06 per minute)		
Discounted Long Distance to Mexico ((\$0.07 per minute)		
(No Feature Pak Included)		
JUST PHONE + Long Distance and Internet		
XIT UNLIMITED Local Phone with Touch Tone		
Expanded Local Calling		
Free Long Distance Minutes Included (250 minutes – overage \$0.06 per minute)		
Discounted Long Distance to Mexico ((\$0.07 per minute)		
With 1.5MB Lite Internet Service	\$53.95	\$49.95
With 3.0MB Standard Internet Service	\$58.95	\$54.95
With 6.0MB Plus Internet Service	\$63.95	\$59.95
(No Feature Pak Included)		